General Manager (S & M - CM)

Sales & Marketing - Consumer Mobility 3rd Floor, New CTS Building

16, Greams Road, Chennai – 600 006

Phone: 044-28297878 Fax: 044-28297979







No. GM (S&M-CM) / 210/09-10/ Franch corres / To All Heads of SSAs, TN circle.

SUB: Payment of CAF commission to Franchisees- reg

Ref: GM (S&M-CM /210/09-10/ Franch corres /36 dated 06/04/2011

Kindly refer to the letter under reference wherein instructions regarding the payment of CAF for Franchisees based on the report available in CAF Commission module in Sancharsoft have been communicated.

All the AGM(sales) are requested to make use of the CAF commission module available in Sancharsoft for making the payment for CAF submitted by the Franchisees and give instructions accordingly to the Franchisees to create work order for the CAF submitted by them.

The report for CAF commission will be generated every 5th Day of the next month for the CAF submitted by the Franchisees for which **work order has been created.**

- 1. For a particular month, CAF commission report calculates commission for the following cases.
- a. CAFs accepted within the reporting month for SIMs on which first call (FC) has been made.
- b. CAFs accepted in previous months but first call has made in this reporting month.

2.The CAFs which have been accepted by the reporting month but first call is not been made, the CAF commission will be paid for those connections in the month when first call is made.

The above process of making payment for CAF as per CAF commission module should be implemented immediately if not already implemented by the SSAs. The payment must also be made from the report generated from the CAF commission module. The screen shot for the work order creation in Sancharsoft is available in the Annexure.

(C.V.Vinod) General Manager (S&M-CM) Chennai, Tamil Nadu Circle.

Copy to: All AGM(sales)/AO(sales),TN circle
All Franchisees of TN circle.

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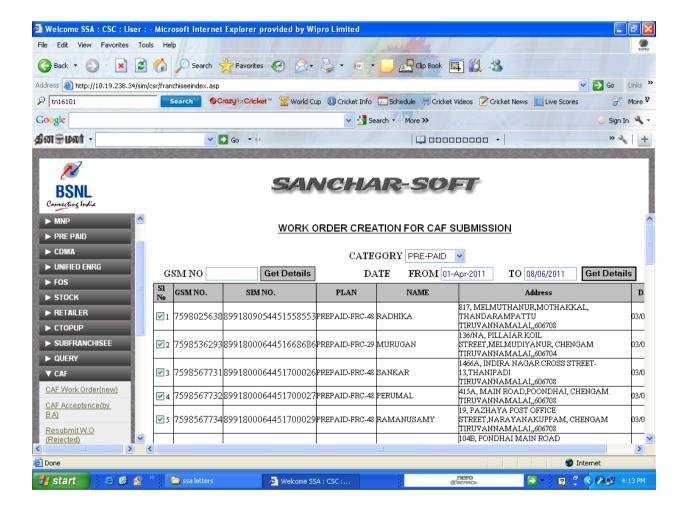






WORK ORDER GENERATION

Under Franchisee Login --> select CAF Menu - select CAF WORK ORDER (NEW) - select category as prepaid and select the dates .Report will be generated .In the report, please check only the GSM no for which the work order is to be generated and uncheck the rest and submit to create the work order.



At any instance of time, number of the work order generated can be seen using the work order status menu available under CAF.

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भारत संचार निगम लिमिटेड (भारत सरकार का उद्यम) BHARAT SANCHAR NIGAM LIMITED

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